

## Information Extraction (IE)

- Identify specific pieces of information (data) in a unstructured or semi-structured textual document.
- Transform unstructured information in a corpus of documents or web pages into a structured database.
- Applied to different types of text:
  - Newspaper articles
  - Web pages
  - Scientific articles
  - Newsgroup messages
  - Classified ads
  - Medical notes

## MUC

- DARPA funded significant efforts in IE in the early to mid 1990's.
- Message Understanding Conference (MUC) was an annual event/competition where results were presented.
- Focused on extracting information from news articles:
  - Terrorist events
  - Industrial joint ventures
  - Company management changes
- Information extraction of particular interest to the intelligence community (CIA, NSA).

## Other Applications

Job postings

- Job resumes
- Seminar announcements
- Company information from the web
- · Apartment rental ads
- Molecular biology information from MEDLINE

## Sample Job Posting

Subject: US-TN-SOFTWARE PROGRAMMER Date: 17 Nov 1996 17:37:29 GMT Organization: Reference. Com Posting Service Message-ID: <56nigp\$mrs@bibo.reference.com>

SOFTWARE PROGRAMMER

Position available for Software Programmer experienced in generating software for PC-Based Voice Mail systems. Experienced in C Programming. Must be familiar with communicating with and controlling voice cards; preferable Dialogic, however, experience with others such as Rhetorix and Natural Microsystems is okay. Prefer 5 years or more experience with PC Based Voice Mail, but will consider as little as 2 years. Need to find a Senior level person who can come on board and pick up code with very little training. Present Operating System is DOS. May go to OS-2 or UNIX in future.

Please reply to: Kim Anderson AdNET (901) 458-2888 fax kimander@memphisonline.com

## Extracted Job Template

computer\_science\_job id: 50nigpSmrs@bilbo.reference.com title: SOFTWARE PROGRAMMER salary: company: recruiter: state: TN city: country: US language: C platform: PC / DOS \ OS-2 \ UNIX application: area: Voice Mail req\_years\_experience: 2 desired\_years\_experience: 5 req\_degree: desired\_degree: post\_date: 17 Nov 1996

## Amazon Book Description

'\data' '

:

</span> <br>...

## Extracted Book Template

Title: The Age of Spiritual Machines : When Computers Exceed Human Intelligence Author: Ray Kurzweil List-Price: \$14.95 Price: \$11.96

## Web Extraction

- Many web pages are generated automatically from an underlying database.
- Therefore, the HTML structure of pages is fairly • specific and regular (semi-structured).
- · However, output is intended for human consumption, not machine interpretation.
- · An IE system for such generated pages allows the web site to be viewed as a structured database.
- An extractor for a semi-structured web site is sometimes referred to as a *wrapper*.
- Process of extracting from such pages is sometimes referred to as *screen scraping*.

## **Template Types**

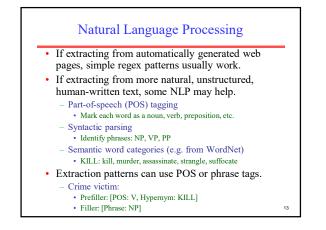
- Slots in template typically filled by a substring from the document.
- Some slots may have a fixed set of pre-specified possible fillers that may not occur in the text itself.
  - Terrorist act: threatened, attempted, accomplished.
  - Job type: clerical, service, custodial, etc.
  - Company type: SEC code
- · Some slots may allow multiple fillers. - Programming language
- Some domains may allow multiple extracted templates per document.
  - Multiple apartment listings in one ad

## Simple Extraction Patterns

- Specify an item to extract for a slot using a regular expression pattern. Price pattern: " $b\$ "/b"/b"/b"
- May require preceding (pre-filler) pattern to identify proper context.
  - Amazon list price:
  - Pre-filler pattern: "<b>List Price:</b> <span class=listprice>"
    - Filler pattern: "\\$\d+(\.\d{2})?\b"
- May require succeeding (post-filler) pattern to identify the end of the filler.
  - Amazon list price:
  - Pre-filler pattern: "<b>List Price:</b> <span class=listprice>"
  - Filler pattern: ".+" Post-filler pattern: "</span>"

## Pre-Specified Filler Extraction

- · If a slot has a fixed set of pre-specified possible fillers, text categorization can be used to fill the slot.
  - Job category
  - Company type
- Treat each of the possible values of the slot as a category, and classify the entire document to determine the correct filler.



# Learning for IE

- Writing accurate patterns for each slot for each domain (e.g. each web site) requires laborious software engineering.
- Alternative is to use machine learning:

   Build a training set of documents paired with humanproduced filled extraction templates.
  - Learn extraction patterns for each slot using an appropriate machine learning algorithm.
- Rapier system learns three regex-style patterns for each slot:
  - Pre-filler pattern
  - Filler pattern
  - Post-filler pattern

#### **Evaluating IE Accuracy**

- Always evaluate performance on independent, manually-annotated test data not used during system development.
- Measure for each test document:
  - Total number of correct extractions in the solution template:  ${\it N}$
  - Total number of slot/value pairs extracted by the system: E
  - Number of extracted slot/value pairs that are correct (i.e. in the solution template): C
- Compute average value of metrics adapted from IR:
  Recall = C/N
  - Precision = C/E
  - F-Measure = Harmonic mean of recall and precision

#### XML and IE

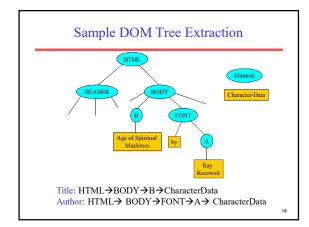
- If relevant documents were all available in standardized XML format, IE would be unnecessary. • But...

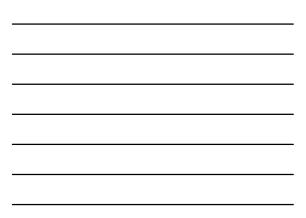
  - Difficult to develop a universally adopted DTD format for the relevant domain.
  - Difficult to manually annotate documents with appropriate XML tags.
  - Commercial industry may be reluctant to provide data in easily accessible XML format.
- IE provides a way of automatically transforming semi-structured or unstructured data into an XML compatible format.

## Web Extraction using DOM Trees

- Web extraction may be aided by first parsing web pages into DOM trees.
- Extraction patterns can then be specified as paths from the root of the DOM tree to the node containing the text to extract.
- May still need regex patterns to identify proper portion of the final CharacterData node.

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#### Shop Bots

- One application of web extraction is automated comparison shopping systems.
- System must be able to extract information on items (product specs and prices) from multiple web stores.
- User queries a single site, which integrates information extracted from multiple web stores and presents overall results to user in a uniform format, e.g. ordered by price.

#### Information Integration

- Answering certain questions using the web requires integrating information from multiple web sites.
- Information integration concerns methods for automating this integration.
- Requires wrappers to accurately extract specific information from web pages from specific sites.
- Treat each wrapped site as a database table and answer complex queries using a database query language (e.g. SQL).

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#### Information Integration Example

- Question: What is the closest theater to my home where I can see both "Doctor Strange" and "Jason Bourne"?
  - From movie listing site, extract theaters and their addresses where. are playing.
  - Intersect the two to find the theaters playing both.
  - Query map site for driving directions from your home
  - address to the address of each of these theaters. - Extract distance and driving instructions for each.
  - Sort results by driving distance.
  - Present driving instructions for closest theater.

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